Company's policy

Privacy Policy and Confidentiality of Information

The (Enjaaz Services) team welcomes you and thanks you for your trust in it. (Enjaaz Services) informs you that out of its concern and full awareness that the user has rights, (Enjaaz Services) seeks to preserve the users’ information in accordance with the privacy policy and information confidentiality mechanism in place. It is in (Enjaaz Services). Accordingly, (Enjaaz Services) clarifies to you that the privacy policy and confidentiality of information according to which your information will be dealt with is as follows:

First: The information that Enjaaz Services obtains and maintains in its databases

1. The user’s personal information, such as name, age, email, national ID number or residence number.

2. The user’s personal login information, such as the user name, password, email, and the password recovery question and its answer.

3. The nature of the electronic platform may require some information related to cookies for electronic purposes that facilitate the interaction between the store and the user.

Second: Does Enjaaz Services share this information?

1. Naturally, (Enjaaz Services) seeks to retain this information in a way that preserves the user’s privacy, and (Enjaaz Services) does not retain this information except with the aim of improving the quality of the online store and facilitating dealing with (Enjaaz Services) and the user.

2. As a general rule, all this information is only accessible to those responsible for (Enjaaz Services), and they will not publish or transmit it to others.

3. Since (Enjaaz for Services) seeks to maintain the safety of users, - in the event that (Enjaaz for Services) notices any irregular or illegal activity carried out by the user - (Enjaaz for Services) may inform the competent authorities after consulting with the attorney for (Enjaaz Services).

Third: How secure is the confidentiality of the store’s information?

1. (Enjaaz Services) seeks to maintain the confidentiality of users’ information and privacy policy and will not violate the provisions of these rules and policy. However, since it is not possible to guarantee this 100% via the Internet, the Enjaaz Services team notes the following:

(Enjaaz Services) seeks to preserve all user information and not allow anyone to view it in violation of this policy applicable to (Enjaaz Services).

(Enjaaz Services) works to protect this information through “specific servers?” Protected under electronic protection systems “Software system or specific software?”

However, given that the Internet cannot be 100% guaranteed due to any hacking or viruses that may occur on the electronic protection systems and on the firewalls in place at (Enjaaz Services), (Enjaaz Services) advises users to keep their information strictly confidential, and not to divulge any information. The user finds it very important to him, and this is out of the interest of (Enjaaz Services) in directing and advising users.

Fourth: Is there a third party in the relationship between (Enjaaz Services) and the merchant?

“The privacy policy is specified here in relation to cases where there is a third party, such as marketers, technicians, the consumer, and any other person involved in the relationship.”

Fifth: Rules and provisions for using (Enjaaz Services):

All obligations of (Enjaaz for Services), all obligations of users, and all rights contained in the relationship between the user or consumer and (Enjaaz for Services), are located here “https://enjaaz.sa”, as these rules are the “Privacy Policy and Confidentiality of Information” Emerging from the agreement concluded between the user and (store name) regarding the regular and legal relationship between them, the privacy policy and confidentiality of information was established to ensure the credibility and trust that (Enjaaz Services) is keen to provide to users.